



Office of the Chief Administrative Officer

November 21, 2018

## York Region Testimonial for Wavelength

Dear Colleague,

We are pleased to share our experience working with Wavelength and their *Report Writing* and *Grammar and Proofreading* courses.

For the past 15 years, York Region has contracted with Wavelength to deliver their *Report Writing* course twice a year to our employees who write or edit Council Reports. To augment this course, we have also offered Wavelength's *Grammar and Proofreading* course on several occasions.

In addition to the courses, we have worked with Wavelength to create a Corporate Writing Guide that is fully customized for our Council Report template. This guide is posted on our intranet portal and referenced often.

The most valued part of the course is the approach to the writing process which alleviates any writing apprehension and saves time. Although we cannot fully attribute the Region's improved writing skills to Wavelength's courses, we *can say* there is a high demand for these courses which is entirely driven by word-of-mouth.

Based on the results we've seen, we have found that Wavelength's courses are well worth the investment.

Bruce Macgregor  
Chief Administrative Officer